



# Staylive Industry Induction FAQs

## 1. Why are we having this induction?

To provide a cohesive and consistent introduction to the industry, resulting in a reduction in cost, effort and confusion around induction requirements across industry. This has been adopted as a level one induction by Staylive Members.

## 2. How long does the Staylive Industry Induction last for?

Two years.

## 3. Will the Staylive Industry Induction cover me for all sites at Contact?

Yes, this replaces the existing online induction 'Welcome to Geothermal/Hydro/Thermal'.

Site Specific Inductions are still required.

## 4. Does this cover me for other Generation Providers?

Yes, those who are members of Staylive [Click here](#) to refer to the Staylive Website.

## 5. Where is the record of my completed induction kept?

The Generation Provider/Asset Owner who enrolled you for the induction will have a record of your enrolment and completion status, as well as your Staylive Competency Tool.

## 6. Do I receive evidence I've completed the Staylive induction?

Yes, you can print off a completion certificate in Contact University or the email confirmation you receive on completion.

## 7. Will my Staylive Competency Tool (SCT) be updated on completion of the induction?

Yes, If you are a Contact Energy Employee.

However, if you're a contractor, you will need to ensure you have updated your sharing permission in the tool to allow us to assign this completed induction. You can do this by opening the tool on your mobile device and select:

- >Edit my Profile > Edit Permissions > enter a tick against 'Contact Energy'
- [Click here](#) for further guidance around permission sharing in the SCT

## 8. Can I complete this on my mobile?

Yes, but preferably on a laptop or PC for ease of use.

## 9. Can I do the induction on site?

If you do not have access to a computer or a mobile device to complete the online induction, please speak to your Contact Energy Representative.

## 10. Considering it is industry wide, can I do the induction in another language e.g. Afrikaans?

No, not at present.



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## 11. If I don't have the evidence of the induction, can I continue work or do I have to wait until it has been clarified?

You will be required to be escorted at **all times** if you're unable to present evidence of your completed inductions. If you were enrolled and completed the induction with another Generation Provider, please present evidence of your completed induction.

## 12. Does my current online induction (i.e. Welcome to Geothermal/Hydro/Thermal) expire when the Staylive Induction is released?

Yes, You **MUST** complete the Staylive Industry Induction by the deadline of **31st January 2025**.

Your site specific induction will remain as is.

## 13. Is the induction linked to my site access fob?

Yes, you will need to hold both a valid Staylive Industry Induction **and** your Site Specific Induction to access and work on our sites.

## 14. How often will I need to refresh my induction?

Every two years, in line with industry standards.

If you have any questions about the Staylive Industry Induction, don't hesitate to reach out to your associated sites as per the contact details listed below. They'll help and make sure you're all set!

**Geothermal** – Wairakei, Te Mihi, Poihipi, Te Huka, Ohaaki, Tauhara

**Reception.wrk@contactenergy.com**

07 376 1900

**Hydro** – Clyde, Roxburgh

**HYDadmin@contactenergy.co.nz**

03 440 0300

**Thermal** – Taranaki, Whirinaki

**Sfdadmin@contactenergy.co.nz**

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